

## Cogitate DemandAssist Insurance Technology by Insurance People

Cogitate DemandAssist alleviates costly manual identification of attorney demand letters and automates the management process to make sure deadlines are met. The solution applies LLM (large language models) and AI to ensure even the most complex and difficult-to-identify demands are uncovered and accurately monitored. Avoid bad faith exposures and/or extra-contractual liability, exorbitant defense costs...and gain peace of mind that your team is always on top of critical attorney demand deadlines and details.

Once identified, for every claim associated with a demand letter, Cogitate DemandAssist keeps track of all important dates, such as the expiration date for the demand, the offers made in negotiations, and the settlement date with the claimant's attorney.

### 99.9% Demand Identification

Cogitate DemandAssist uses Artificial Intelligence (AI), OCR, text mining, and machine learning (ML) to identify potentially high-risk demand letters. This automation replaces the labor-intensive and error-prone manual process commonly used today. The system rapidly scans through thousands of documents to search for attorney demand letters without any user intervention. The scanning process can be configured for off-business hours or throughout the day at your convenience.

### Team Management & Reassignment

DemandAssist automatically assigns newly identified demands to your adjusters. Adjusters are mapped to respective managers and can be moved to a different manager temporarily or permanently. To optimize utilization of resources, any active demand can be manually reassigned to a different adjuster by its respective manager.

### Tracking Dashboard

Built-in notifications and a configurable email alert mechanism ensure that all demand letters are responded to on time. Track negotiation details with attorneys, such as offer amounts and the dates on which the offers were presented. Your dashboard offers a unified view of crucial indicators, including new demands, total demands, urgent and expiring demands, closed demands, and current potential risk value. Gain quick access to any historical information on identified demands.

### Seamless Integration

DemandAssist seamlessly integrates with Vertafore ImageRight and other document repository claims management systems. User rights and access management for claims directors, managers, and adjusters are based on their roles and responsibilities, using Cogitate's proprietary SSO module.

- Scan 50,000+ documents per day
- Automate assignment of demand to adjusters
- Manage resources with manual reassignment option
- Track negotiations, offers, dates
- View all demands at all stages
- Display urgent and retiring demands
- Preset notifications of critical stages
- Configure email alerts
- Seamless integration with document management & claims systems

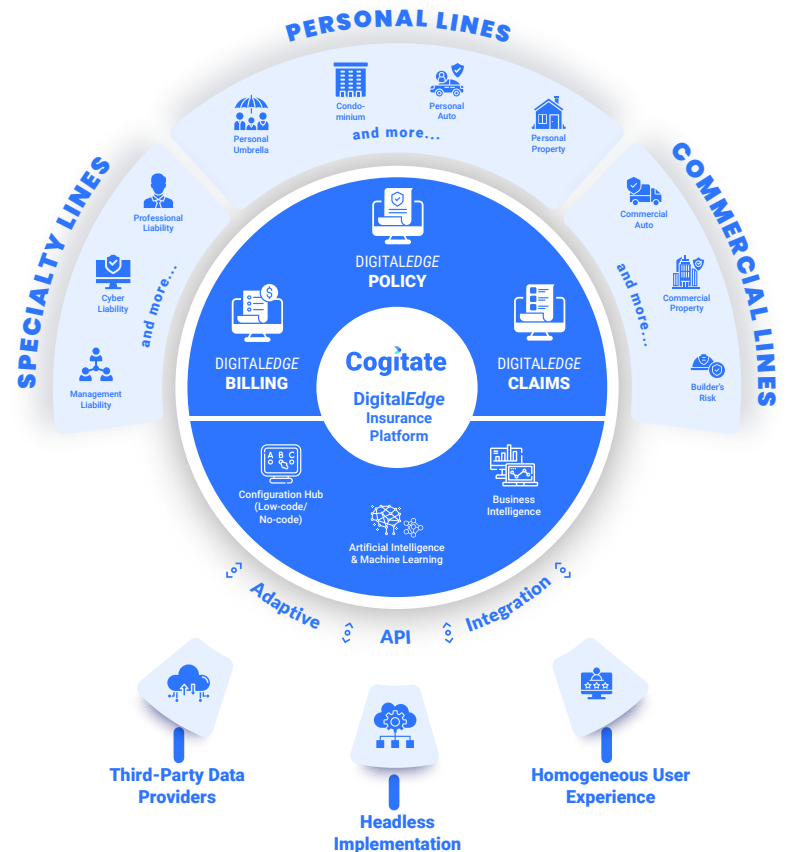
Ask us about integration with DigitalEdge Claims for a powerful combination!

With Cogitate, your business initiatives are no longer at odds with your technology. Our solutions are designed to operationalize your goals for profitable growth, product innovation, and geographic expansion.

- The DigitalEdge Insurance Platform is a cloud-native, microservices-architected suite that creates a homogenous, user-friendly experience across policy, billing, and claims.
- Extend this superior user experience to all stakeholders across the value chain for streamlined engagement and swift decision-making.
- Harness data from across the unified platform to enhance risk selection and your bottom line.
- With adaptive APIs and web hooks, bring a level of customization to work the way you want and need to, while benefiting from the standardized best practices embedded in our purpose-built solutions.

**Ready, Set, Innovate.**

## Cogitate DigitalEdge Insurance Platform



## About Cogitate

The Cogitate DigitalEdge Insurance Platform digitalizes insurance across the value chain, offering insurance carriers, MGAs, wholesale brokers, and program administrators a smooth transition to cloud-native, data-driven core underwriting, policy, billing, and claim applications. The unified insurance platform unlocks the value of your own data and advances the power of third-party data for profitable growth, superior risk selection, and a streamlined, modern user experience.

Backed by more than 100 combined years of comprehensive experience and domain knowledge, our products are uniquely designed to meet the needs of insurance businesses of every size.

Find out why Cogitate maintains 100% customer retention. Contact Cogitate for more information at [sales@kogitate.us](mailto:sales@kogitate.us) or visit our website at [www.kogitate.us](http://www.kogitate.us).



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